

9-1-1 Technical Advisory Committee

Courthouse Square
310 W. Lakeside Ave., Suite 795-A
Cleveland, OH 44113

October 8, 2013

10:00 a.m.

MINUTES

Attending Members: S. Greene, P. Johnson, M. Christie

Attending Non-Members: Nick DiCicco, Lisa Mariola, Randy Kimbro, Lisa Raffurty, Michelle Kelly, Bill Likes, Brandy Carney, John Kable, Nancy Kolcan, L.R. Kimball representatives: M. Sherer and R. Leonard, Chris Dyleski (Emergency CallWorks), Eric Caddy (on conference call)

Call to Order/Roll Call

S. Greene at 10:04 a.m.

Approval of Minutes

- B. Carney identified an incorrect adjournment time listed on 7/16 Meeting Minutes. It was recommended to amend the 7/16 Minutes to reflect the meeting's adjournment at 12:10 p.m., not a.m. as was listed.
- A motion was made by M. Christie and seconded by S. Greene to approve the 7/16 minutes as amended.

Discussion

- **Configurations**
 - C. Dyleski from Emergency CallWorks reviewed several system-wide configuration questions with the Committee regarding call-taking and mapping functionality.
- **System Personnel**
 - C. Dyleski provided an update on the hiring of system personnel. Emergency CallWorks is still in the process of securing a project manager and 2 support technicians for the project.

- **Secondary PSAPs**
 - The Committee discussed the inclusion of secondary PSAPs in the system upgrade. N. Kolcan will reach out to communities with secondary PSAPs to gather additional information.
- **Network**
 - B. Carney provided an update regarding the system network.
- **PSAP prioritization**
 - The Committee discussed the need to reevaluate PSAP prioritization for the implementation of the 9-1-1 upgrade. A short survey will be sent to PSAPs to gauge interest in the project and evaluate the current state of their 9-1-1 equipment. The Committee will review and modify the original survey that was sent to PSAPs last year.

Other Business

- B. Carney introduced Smart 9-1-1 to the Committee. Smart 9-1-1 is a solution that allows for the delivery of detailed caller data with incoming 9-1-1 calls. B. Carney requested that the Committee discuss the solution at a future meeting.
- It was determined that 9-1-1 TAC meetings will be held monthly moving forward.

Next meeting(s)

- November 7, 2013 at 10:00 a.m. Location: Sgt. Robert Bennet Police Firearms Training Range, Parma Heights Police Department
6184 Pearl Road, Parma Heights, Ohio
- December 3, 2013 at 10:00 a.m. Bedford Hospital
88 Center Road Bedford, Ohio

Adjourn

- A motion to adjourn the meeting was made by M. Christie, and seconded by S. Greene
- S. Greene adjourned the meeting at 11:06 a.m.