



EDWARD FITZGERALD
Cuyahoga County Executive

Public Safety & Justice Services

**Cuyahoga County
EMD Committee
Meeting Minutes
August 13, 2012 – Brecksville Fire Department**

1. In attendance: Chief Ed Egut, Nancy Kolcan, Marybeth Terwilliger, Nick Pishnery, Dan Reinholz, Betsy Kulp, Laura Hays
2. Overview of June Meeting
 - Briefly discussed APCO presentation from Dan Reinholz. Nancy is working on an overview of each presentation to be discussed at September meeting
 - Briefly discussed PSAP visits. At this time, a rough estimate of agencies interested in participating in an EMD program is about 15. The hope is that more will express an interest as the process moves forward.
3. Presentation by Eric Frey of Powerphone
 - Powerphone has trained over 190,000 dispatchers Worldwide
 - Training available for EMD, Fire and Police
 - People have an expectation of pre-arrival instructions based on media exposure
 - Powerphone feels that it has adequately addressed the challenges involved with putting an EMD program in place (ie: cost, availability and effectiveness of training)
 - Powerphone strives to enhance the diversity of each PSAP and their operations.
 - Powerphone "Total Response System" is based on training, protocol and QA/QI
 - Training is currently offered through in class instruction. On-line University due to go live in the next few weeks. Courses will then be offered on-line.
 - Initial certification requires successful completion of 24 hour class. No pre-requisites required.
 - Re-certification can be done on-line and is required every two years. Currently no continuing education required to re-certify.
 - Agencies can become "accredited" by Powerphone based on QA/QI. Agencies must also have SOP in place. Accredited at agency level. County can play role in this process.
 - Powerphone has upgraded its "books" to "tablets". Much more user friendly!
 - Updates for tablets are free and automatic
 - Tablets are customizable regarding response configurations
 - "CACHE" is the software program.
 - Can be stand alone or integrated with CAD
 - Appears to be very user friendly with no cluttering of screen or switching back and forth between several screens
 - Has ability to integrate SOP's.
 - Pricing includes Fire and Police dispatch.



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4. Presentation by MaryBeth Terwilliger regarding EMD program in place at Solon and Chagrin Falls
 - Program designed by Deputy Chief Mark Veddar and approved by Fire Chiefs.
 - Dr. Robert Coleman, MD provides medical oversight
 - Provides pre-arrival instructions for CPR, AED, Choking, Severe Bleeding and Childbirth

5. Open discussion
 - What challenges would be involved in implementing a program such as Solon/Chagrin Falls county-wide?
 - Further discussion at next meeting regarding this.
 - Positive response to the Powerphone presentation
 - Mr. Frey will provide an overview of his presentation for our review.

6. Next meeting scheduled for September 10, 2012 at 1:00. We will be discussing the initial draft of our recommendations. Target for completion of recommendation is November, 2012.